

Service Area Strategic Plan

Department of Social Services (765)

Service Area 33 of 33

Interdepartmental Licensure and Certification (765 561 06)**Description**

To effectively implement their joint responsibility for regulating children's residential facilities, the Departments of Education; Juvenile Justice; Mental Health, Mental Retardation and Substance Abuse Services; and Social Services have agreed to cooperatively regulate most children's residential facilities located in Virginia. This joint effort is intended to promote quality residential care through an effective and efficient interdepartmental regulatory program. The Office of Interdepartmental Regulation coordinates the 4 departments' regulatory efforts to assure that children placed in residential facilities receive adequate care, treatment and education.

Background Information**Mission Alignment and Authority**

- *Describe how this service supports the agency mission*

By assuring that children placed in residential facilities receive adequate care, treatment and education, we are helping these children shape strong futures for themselves, their families and communities.

- *Describe the Statutory Authority of this Service*

The following sections of the Code of Virginia give the Interdepartmental Regulation program its authority to operate: §§ 22.1-321, 22.1-323, 22.1-323.2, 16.1-309.9, 66-10, 66-24, 37.1-182, 37.1-183.1, 37.1-189.1, 63.2-217, 63.2-1701, 63.2-1703, 63.2-1737, 63.2-203, 63.2-1726, and 37.1-183.3. These sections of the Code give each department the authority to license children's residential facilities, to work cooperatively with other agencies, and to conduct background investigations. The 4 participating agencies have also signed an Interdepartmental Agreement.

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families (served unknown; potential unlimited)	0	0
Governmental Entities (served unknown; potential unlimited)	Federal Agencies (potential unlimited)	1	1
General Public (served unknown; potential unlimited)	General Public (served unknown; potential unlimited)	0	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services (served unknown)	0	121
Businesses (served unknown; potential unlimited)	Media (served unknown; potential unlimited)	0	0

Businesses (served unknown; potential unlimited)	Non-profits (served unknown; potential unlimited)	0	0
Governmental Entities (served unknown; potential unlimited)	Policy Makers (served unknown; potential unlimited)	0	0
Businesses (served unknown; potential unlimited)	Providers (served unknown; potential unlimited)	0	0
Governmental Entities (served unknown; potential unlimited)	State and Local Government agencies (served unknown; potential unlimited)	0	0

Anticipated Changes To Agency Customer Base

There are no anticipated changes in the customer base.

Partners

Partner	Description
State Agencies	

Products and Services

- *Factors Impacting the Products and/or Services:*

The number of children's residential facilities continues to increase. Some new providers have limited experience and knowledge regarding the operation of a children's residential facility. Child welfare practices are always changing and evolving. Services may have to be adjusted to ensure that facilities are providing adequate care, treatment and education.

- *Anticipated Changes to the Products and/or Services*

More training may need to be offered to ensure that providers understand the requirements to operate a children's residential facility. Because of the need to provide safety checks on employees of children's residential facilities in a timely fashion to meet Federal guidelines, the background investigation law for staff of children's residential facilities may need to be amended to bar employment of individuals convicted of certain crimes. We may also have to convert to an electronic system to reduce the turn around time to get criminal background information from the FBI and State Police to facilities.

- *Listing of Products and/or Services*

- Support of organizations serving communities
- Services to protect children

Finance

- *Financial Overview*

Funding for Interdepartmental Licensure and Certification comes from general funds and federal funds. The federal funds are from IV-E Foster Care.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$107,249	\$335,389	\$107,249	\$335,389
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$107,249	\$335,389	\$107,249	\$335,389

Service Area Objectives

- The Departments of Education; Juvenile Justice; Mental Health, Mental Retardation and Substance Abuse Services; and Social Services provide a coordinated regulatory approach to children's residential facilities

Alignment to Agency Goals

- Agency Goal: Maximize the economic independence, safety and stability of individuals and families.

Objective Measures

- Number of training sessions for regulators and providers

Governor's Key:

No

Measure Type:

Output

Measure Frequency:

Annual

Frequency Comment: Number of training sessions

Measure Baseline: 5 training sessions were conducted in SFY 2005.

Measure Target: 9 training sessions will be conducted each year through the end of SFY 2010.

Data Source and Calculation: Training information can be obtained from the Children's Residential Facility database.

- Number of background investigation requests completed

Governor's Key:

No

Measure Type:

Output

Measure Frequency:

Annual

Frequency Comment: Number of background investigations completed

Measure Baseline: 6,715 background investigation requests were completed in SFY 2007.

Measure Target: A 200% increase by the end of each successive fiscal year, with a total of 27,000 background investigation requests by the end of SFY 2010

Data Source and Calculation: Information can be obtained from the Children's Residential Facility database